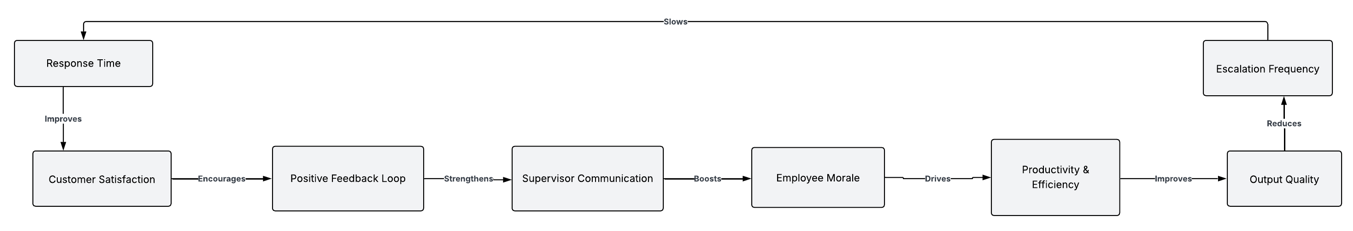
**Loop Diagram**



This diagram illustrates a performance-enhancing feedback loop linking Customer Satisfaction, Employee Morale, and Productivity. Improved Response Time enhances Customer Satisfaction, which encourages a Positive Feedback Loop (Romano & Conti, 2024). This strengthens Supervisor Communication, boosting Employee Morale, which drives Productivity & Efficiency. Higher Output Quality then reduces Escalation Frequency, which in turn slows Response Time, completing the cycle. In real-world scenarios, this model helps businesses identify leverage points—like communication and morale—that significantly influence service quality, operational efficiency, and customer retention (Lakshmi & Ajay, 2024). It's especially useful in service industries, guiding HR, operations, and customer support strategies to achieve sustainable organizational performance.

**References**

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